

ALERT # 1

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This alert comes from today's Gallatin County COVID-19 Response Planning Call. The current case volume has outpaced the call centers ability to maintain previous levels of contact with all individuals that have tested positive. They are transitioning, out of necessity, to target their outreach to the most vulnerable to achieve most successful outcomes. Long term care facilities are among that group.

Matt Kelly anticipates that they will hear from the community about this change and they will be issuing messaging to explain their position. ***They'll be asking community leaders to help with this messaging as any concerns are brought to them.*** It was emphasized that this is a phase, and that they look forward to a return to a return of extending their contact more extensively as case load and resources allow.